My Ref SS/CYP/MJH Your Ref:



Cardiff, CF10 4UW Tel: (029) 2087 2087 **Neuadd y Sir** Caerdydd, CF10 4UW Ffôn: (029) 2087 2088

County Hall

Rosemarie Whittle
Head of Operations and Delivery Community Child Health Directorate
Lansdowne Hospital,
Sanatorium Road, Canton,
CARDIFF
CF11 8TJ

Dear Rose

On behalf of the Children & Young People Scrutiny Committee I would like to thank you and Tracy Gardiner – Clinical Director CAMHS Network, for attending the meeting on 8th November 2016 to present a briefing on the **Child & Adolescent Mental Health Service.** During the way forward section of the meeting the Members considered the information in the report, together with answers to their questions, and agreed to provide you with the following comments and suggestions.

The Committee were pleased with the excellent work that you and your team have been undertaking to improve the overall service and the Commissioning of the Emotional Wellbeing & Support Service. The Members were particularly impressed with the progress being made by the waiting list initiative, which has already significantly reduced waiting times.

The Committee also wished to highlight a few issues, which were discussed with you, that they felt would benefit from further investigation and development, namely:

- A potential gap in the referrals process, assessment and support for early years, children under the age of 6.
- The level of capacity to meet the expected increasing demand for services and support (596 referrals since 1st June).
- Of a more specific phone number for "out of hours referrals" than the UHW switchboard.

I hope that these comments, and advice will be of use and support in improving outcomes for children. The Committee looks forward to receiving response to this letter within the next month, and would appreciate a further briefing on progress, in a year's time.

Yours sincerely

COUNTY COUNCILLOR RICHARD COOK

Chairperson – Children and Young People Scrutiny Committee

CC: Tracy Gardiner – Clinical Director CAMHS Network Tony Young, Director of Children's Services